

What is the Patient Portal?

Patient Portal is a highly secure, web-based program that allows you to communicate with your physician's office about non-urgent matters at your convenience.

It directly connects you to portions of your electronic medical record, the same used by your physician. You can view lab results, get medical advice, request appointments, view current medications, view and print immunization records, request prescription renewals, and much more!

Ordered Date	Name
07/04/2011	TSH, T4 Free, T4 total,
07/04/2011	...Sengram pelvis
07/04/2011	HCG quantitative
07/04/2011	COMP METABOLIC PANEL
07/04/2011	CBC
07/04/2011	LIPID PANEL
07/04/2011	progesterone
07/04/2011	Hemoglobin A1C
07/04/2011	Anti Mullerian Hormone

Is the Patient Portal Secure?

Womens Health Care is committed to ensuring the confidentiality of all patient information. With the Patient Portal, all communication between you and your physician's office are carried over a secure, encrypted connection. To prohibit unauthorized access, all medical information is stored safely behind our firewall.

By using the Patient Portal you no longer have to call the office, leave a message, and wait for a response to get the results of your lab work; those results will be available to you on the Portal. You no longer have to call with a question or concern; you can send a message to the office through the Portal and expect a prompt reply. So, begin today to take an active role in managing your health care.

Womens Health Care offices

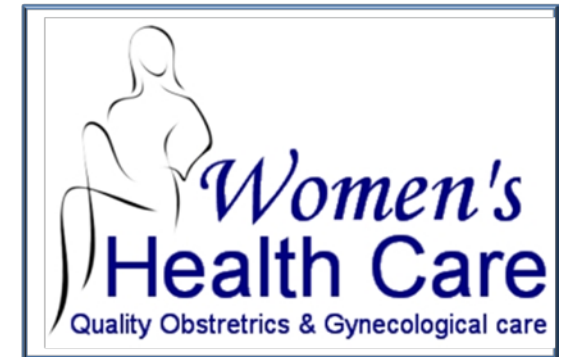
REGO PARK OFFICE (Est. 2001)
62-54 97th Place suite 2E
REGO PARK NY 11374
(Off Queens Blvd, behind shopping mall)

RICHMOND HILL OFFICE (Est. 2009)
113-11 Jamaica Ave
RICHMOND HILL NY 11418
(Directly on Jamaica Ave.)

JACKSON HEIGHTS OFFICE (Est. 2012)
40-24 76th Street
JACKSON HEIGHTS NY 11372
(Off Broadway St.)

HILLSIDE OFFICE (Est. 2012)
87-18 Avon Street
JAMAICA ESTATES NY 11432
(Off intersection of Hillside Ave & 182nd St.

Phone: 718 850 0009 | 718 271 9900
Fax: 718 271 9911
www.nycommunityhealth.com



MANAGE YOUR HEALTH

Online

- Email your doctor's office
- Request an appointment
- Review your medical record
- Review your lab results
- Request prescription refills
- Review your account balance statements

...All from the comfort of your home, whenever it is convenient for you



Register today with the
WOMENS HEALTH CARE
Patient Portal

A Connection for Better Health

At Womens Health Care, our goal is to make it easier for you to be healthy. One of the ways in which we do this is by offering you an online Patient Portal. The Patient Portal allows you to connect securely with your doctor and medical team online and to access information that assists you in managing your health.

What Patient Portal Can Do for You

With the Patient Portal, you can manage routine, non-urgent health care related matters at a time and place that is convenient for you. This special online service let you:

- Communicate with your physician's office
- Review portions of your medical record, such as lab results, allergy information and current medications
- View upcoming and past appointments
- Renew prescriptions

Patient Portal & Your Physician

Patient Portal offers an additional means of communicating with your health care team. For Example, you can receive medical advice from your physician online on non-urgent matters. Our physicians typically respond to your messages within 24-48 hours of receiving your message. If your physician is unavailable then one of our covering physicians will address your questions or concerns.

Patient Portal is NOT for Urgent Matters

Patient Portal is not intended to replace an office visit. It should only be used for routine and non-urgent matters. If you need immediate assistance, call your physician's office directly.

Email your doctor's office

Send secure messages to your physician's office about such things that may come up between visits, such as questions about your medications

Request an Appointment

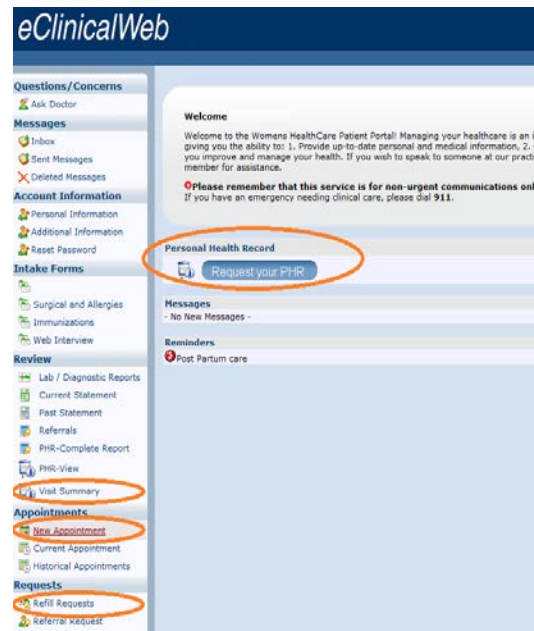
You can request to schedule a non-urgent appointment using the online system. Let us know the days and times that are convenient for you. We will then schedule your appointment and send you a confirmation e-mail.

Review Portions of Your Medical Record

Patient Portal allows you to view portions of your medical record. This means you can see routine lab results, view and print your immunization record; review upcoming appointments and contact information, see past appointment patient instructions, and much more!

Renew Prescriptions

Request to renew prescriptions that you no longer have refills for. However, it is unlikely that new prescription requests would be approved without an office visit and consultation with your doctor.



Signing up for the Patient Portal is easy!

Getting Started

1. Upon registration, you will be asked to provide your personal Email address. This is required to establish a patient portal account and allows our practice to send you automated notifications regarding any changes to your health record, availability of your lab results, etc. Remember you are expected to log in to your Portal account to view the message. For security reasons, only notification of a message waiting for you is sent to personal email address.
2. Once your Portal account is set up by the front desk staff, you will be given a User ID (which is your WHC account number with our practice). You will also be given a temporary password.
3. To log in:
 - a) Go to: www.nycommunityhealth.com
 - b) Click on **PATIENT PORTAL**
 - c) Enter User ID & temporary password
4. The first time you login, please read & accept the terms of use of the portal and office policy. Then, update your personal information as needed. Once you are logged in to your Portal account you will be asked to reset your password. Your account is now ready for use!

Accessing the Patient Portal from our website
www.nycommunityhealth.com

